Investing in innovation

BASF | Chemetall implements HoloLens 2 for sustainable technical support



HoloLens 2 is an ergonomic, untethered, self-contained, holographic, Augmented Reality (AR) smart glasses and headset, manufactured by Microsoft.

Everything that the wearer sees and does can be remotely analyzed in real time or recorded.

This allows for precise and efficient hands-free work, allowing Chemetall's technical experts to share real-world experience of the process, installation, or repair at any stage of the manufacturing line.

- Virtual expert advice
- Reduce downtime
- Remote assistance
- Instant collaboration

BASF We create chemistry

Chemetall expect more ↔

HoloLens 2 is an exciting new tool recently implemented by Chemetall.

Technical support

If you need any kind of technical support, we will ship you the AR headset, and you can demonstrate your process for our experts to trouble shoot and solve.

It's just like having one of our Process Engineers on-site with you! We can provide electrical, mechanical, and process support, even PLC programming assistance.

Training

If you need equipment training or upskilling, we will provide you with access to the visual system and display.

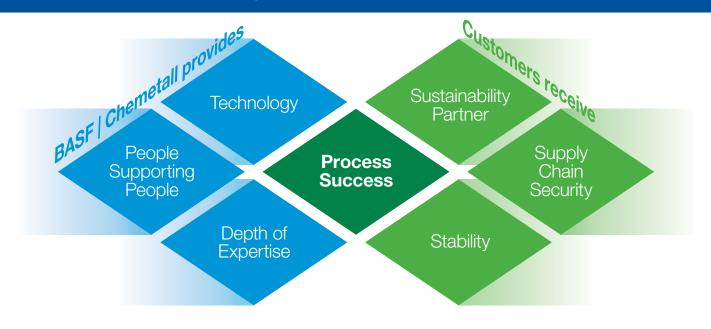
We will teach through hands-on demonstrations using the AR headset ourselves.

Complete confidentiality

Chemetall is committed to keeping proprietary information secure and confidential.

Recorded projects and installations will only be seen by Chemetall employees directly involved in your account or for training purposes.

We build partnerships through support.



Cut it. Clean it. Coat it. Control it. Conserve it.

North American Headquarters

675 Central Avenue New Providence, NJ 07974 Tel: 908-464-6900 Toll-free: 800-526-4473 Fax: 908-464-7914

www.ChemetalINA.com

Chemetall Canada Limited

5025 Creekbank Road, Building A, Floor 2 Mississauga, Ontario, Canada L4W 0B6 Tel: 905-791-1628 Toll-free: 877-311-1471

Chemetall Mexicana, S.A. de C.V.

Avenida El Tepeyac No. 1420-B Parque Industrial O'Donnell-Aeropuerto El Marqués, Querétaro C.P. 76250, México Querétaro Tel: +52 (442) 227 2000 Monterrey Tel: +52 (81) 8371 2517

Chemetall U.S.

1100 Technology Drive Jackson, MI 49201 Tel: 517-787-4846 Toll-free: 877-941-3800 Fax: 517-787-5538

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